Welcome to



Using Information Technology to make Your Pack Grow



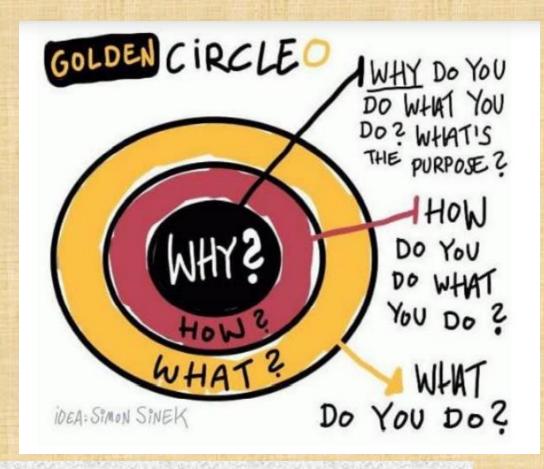




1st Step: Determine & Understand the "Why"

Outside-In versus Inside-Out??????





- People need to understand the "Why" of Scouting
- Parents want to know the long-term benefits







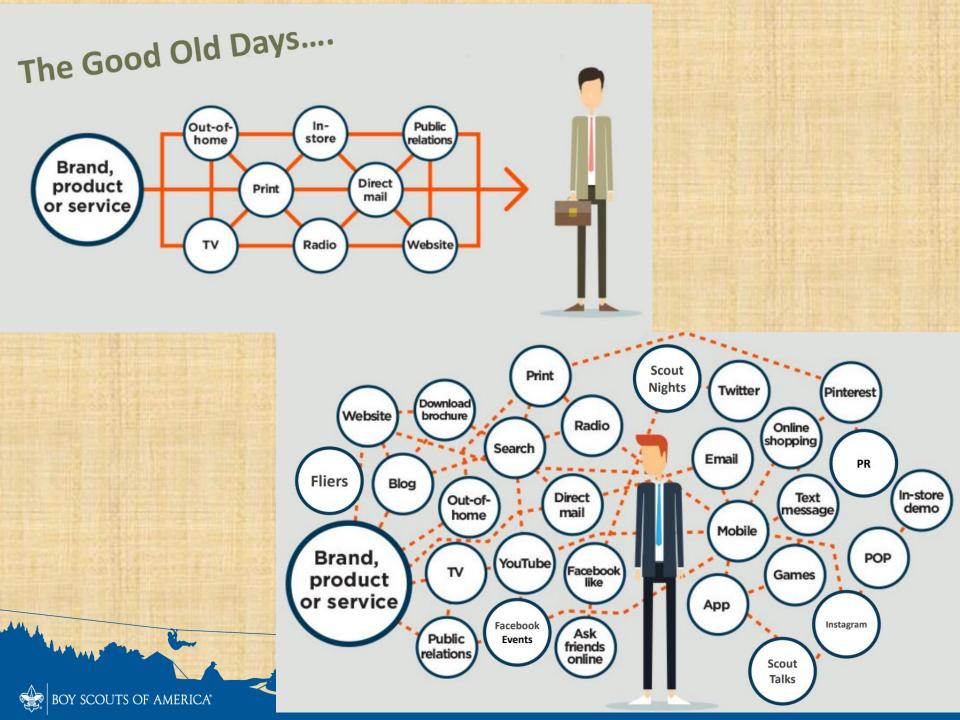
Course Objectives – Understand & Discuss the "Whys"

- The rationale behind using Technology as an important part of your recruitment
 - Technology allows you to cast a larger net and target a specific audience at any given timeframe
- The importance of involvement of both youth and adults within your unit
- How a New Member Coordinator can play a key role in your unit's use of Technology in support of your recruitment



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Resource-efficient!

Content Creator Right in Our Pocket

Amazing Video Quality

Native Social Apps

BOY SCOUTS OF AMERICA®



Mobile – Take It Anywhere

Easy to Use

Everyone Has One





9 145 Minutes

The amount of time people spend on social media daily

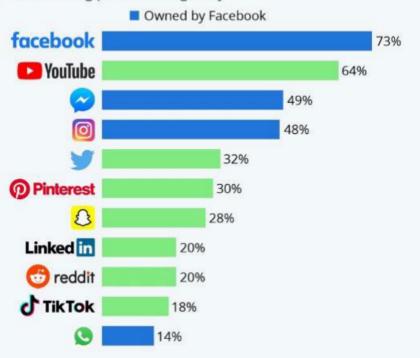
Gen Z: 4.5 Hours Per Day

(YPulse 2021)



Facebook's Leading Role in the U.S. Social Media Landscape

Share of U.S. online consumers who use the following platforms regularly



Based on a survey of 5,047 online consumers aged 18 to 64 in the U.S. conducted in three waves between Feb. 2020 and Mar. 2021 Source: Statista Global Consumer Survey





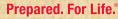


Start with Facebook and Instagram

Expand once you have a sustainable presence in those two channels

TikTok is exploding...

Snapchat is not dead!







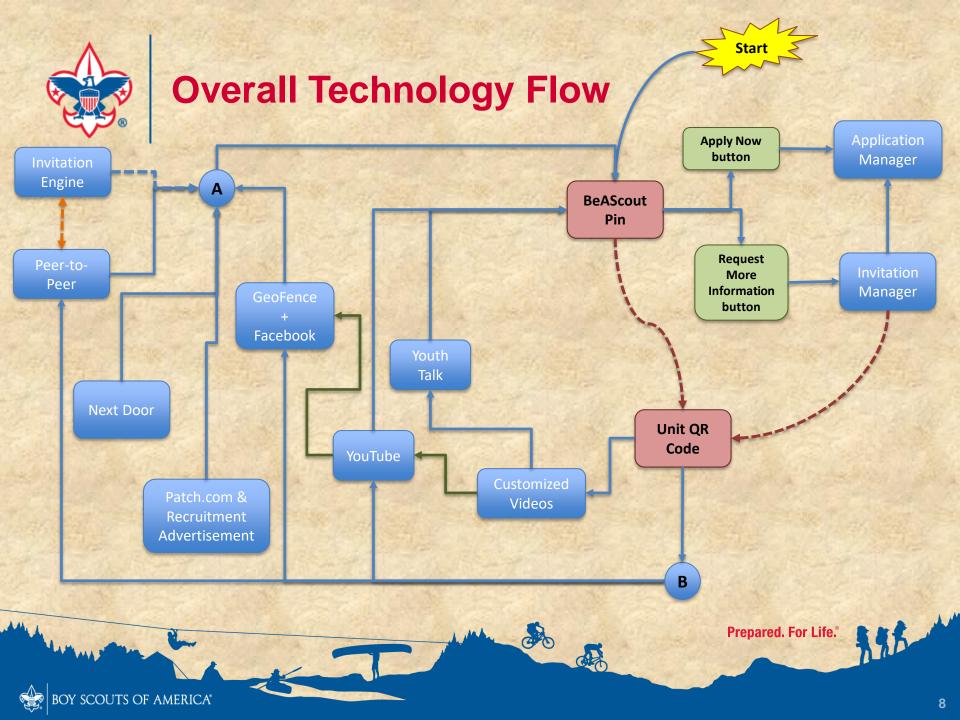


Develop Effective Online Presence

- It's an Online world People make decisions about everything, including Scouting, based on what they see online
 - How good is your "simple" message & does it contain the necessary information to capture your targeted audience?
 - Does your unit leadership have the awareness & can your meeting location accommodate for youth and adults with disabilities?
 - If yes, you should include this information within your message
 - Facebook / Instagram are "content beasts" that must be fed
 - Will need to post multiple times per week
 - Need to convey a sense of energy and ongoing activity
 - Video generates the highest level of interest and engagement
 - Your videos need not be elaborate or Hollywood productions
 - Your best approach is an interesting photo with a well written caption
 - Find out which editor is responsible and send your article to them
 - Do not be a pest

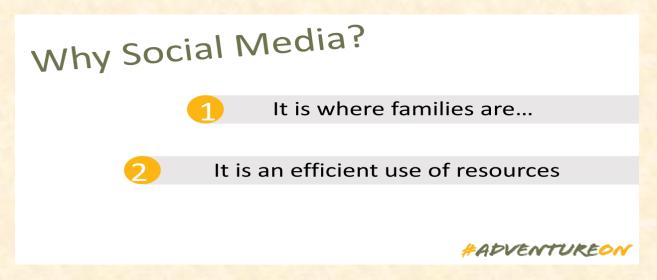








Why Social Media & 3 Marketing "Rules" to Remember



- 1. Put yourself in the shoes of your target audience
- 2. Keep your message simple
- 3. Repetition is a good thing





Tips for PR Success

Anyone can do it! Anyone can reach out to a media outlet with a good story. But PR is a team effort: make sure you've coordinated with your fellow unit leaders and council professionals. Be sure to only share events you're responsible for- i.e. if you're a unit, don't invite the media to a district or council event without coordinating with them.

When contacting a reporter, or the public, keep in mind:

WHO	Who are you representing be clear! "Pack 123 of Anytown, USA." If needed, explain the communities or area you serve.
WHAT	Explain what is your event don't assume anything! Avoid BSA jargon and use every day terms. Ask yourself: what would make the media or public interested in this?
WHEN	When is your event taking place? Give them the hours you'll have the most engaging activities, not the entire day
WHERE	Where does your activity take place? Be very specific with details- especially if you're inviting them to a Scout Camp.
WHY	Why should the media come? Paint a picture for them- give them details on what they'll see, anything impressive like the event size, detail the activities taking place, etc.
HOW	Why should the media come? Paint a picture for them- give them details on what they'll see, if it's a large event include registration numbers, illustrate what's happening.

How to share news:

 Often people hear about press releases those are still important tools, but for most of Scouting's news, a pitch is the best method.

A press release announces the news exactly as it happened; the media may or may not run your story as written or at all. A pitch is an email inviting the media to cover your story; they'll contact you before covering your story. 94% of journalists prefer an email pitch.

- . Email is the name of the game! No matter which method you choose, email is the best way to engage media today.
- Be concise- 91% of journalists say they prefer pitches under 200 words.
- Visuals tell the story- include high-quality or well-captured photos in your email. Make sure to have permission from people in the photo and the Guide to Safe Scouting is followed!
- . If your organization has active social media pages, include links to them.

When to share your story:

- Print: understand when they publish and contact them the news cycle before, this may be two weeks or a month before your event.
- · Digital: a week or two before your event is best.
- Broadcast: three to five days before your event, but they'll ask you to call the morning of to see if it's still on their calendar. Securing broadcast is the most dependent on breaking news in the moment.

How to follow up:

- There's a fine balance on following up with the media: you want to keep them aware of any updates, but don't want to annoy them so much they throw your pitch out.
- For print and digital, it's about a week after you send your pitch. For broadcast, it's the morning of your event.

Bonus: Be sure to share your event on social media and your websites if you have them. Telling your story on your channels can engage your community and could lead to media coverage as well.





BeAScout Pin – The Lynchpin to Success (https://beascout.scouting.org)

- BeAScout unit pin allows prospective members to find you online and either "Apply Now" or "Request More Information"
- Families will find a unit near them by using the link in the slide title and enter their zip code
- Unit leaders can log into their pin through my.scouting.org
- Key = Keep your Pin current
 - Includes leader contact, meeting location & address
 - If your email address is different between your Unit Pin and you're my.scouting account, then you will not receive notification of a new Lead or Application
 - Any specific event information can be added to the Additional Unit Information section
 - You must keep any additional information current
 - Does your pin contain additional information about your unit leadership's awareness and your meeting location accommodations for those with disabilities?



TILL



BeAScout Pin – The Lynchpin to Success (https://beascout.scouting.org)

- Be sure to turn on "Allow people to apply Online" and "Appear on BeAScout" buttons
- Perform a search to ensure your pin appears properly
 - If unit does not appear, verify the QPS coordinates
 - Reach out to your District Membership Chair or your DE
- Activation of Your Unit Pin will also active your unit specific QR Code located within Invitation Manager



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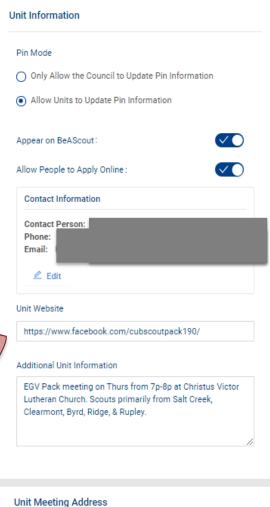
Online Readiness Improvement Opportunities

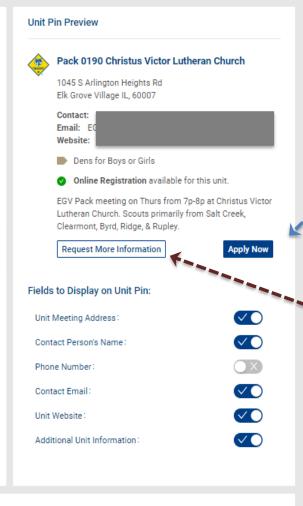
- There's a strong correlation between response time and "conversion"
- What message does a slow response send to interested families?
- How well trained and equipped are unit leaders to convert leads into registrations?
- How much time and effort is involved in following up on visits?



my.Scouting | Organization Manager

Pack 0190 Christus Victor Lutheran Church Pack 0190 Settings Unit Pin







Application Manager

Pathway to Adventure 456



Pathway to Adventure 456

Membership Manager

Application

Invitation

Reports

Pathway to Adventure 456

Last updated at: 04/10/2022 10:05:04 PM

RELOAD

SELECT ORG LEVEL

165

Total Applications Last 90 days

Application in Progress Last 90 days

VIEW

17

Total Closed Applications Last 90 days

147

Total Completed Applications Last 90 days

Pending Summary

- Pending Acceptance
- Pending Acknowledgement
- Pending Applicant Agreement
- Pending Applicant Response
- Pending Payment
- Pending Reassignment
- Pending Refund
- Pending Review

Alerts



Application Status



Search



Name



Application Status



Transfer / Multiple District Unit

☑ Draft Email

VIEW COLOR MATRIX

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Application Manager



- Open you're my.scouting account
- Select Menu (upper left-hand corner)
 - Select Application Manager link
- Applications are created when a parent selects "Apply Now"
 - Applications will "Time Out" and close if there is 30 days of inactivity
 - Remember parents are probably new to Scouting and they could select a Troop for their 1st Grader
 - Work with your District Membership Chair or DE to reassign that application to the proper Pack
- Application Manager:
 - Can use Online applications to transfer a registered Scout to a different unit
 - Can only happen if both units allow Online Applications
 - Explain different sections of the screen shot on the following slide







Invitation Manager



- Open you're my.scouting account
- Select Menu (upper left-hand corner)
 - Select Invitation Manager link
- Leads are created when a parent selects "Request More Information"
 - A Lead is where a family is recruiting your unit so they can join Scouting
 - All Leads need to be addressed within 72 hours
 - Leads will "Time Out" and close if there is 60 days of inactivity
 - See the missed opportunities where a unit did not respond within 60 days
 - Remember parents are probably new to Scouting and they could select a Troop for their 1st
 Grader
 - Work with your District Membership Chair or DE to reassign that lead to the proper Pack
- Invitation Manager:
 - Explain different sections of the screen shot on the subsequent slide



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Invitation Manager

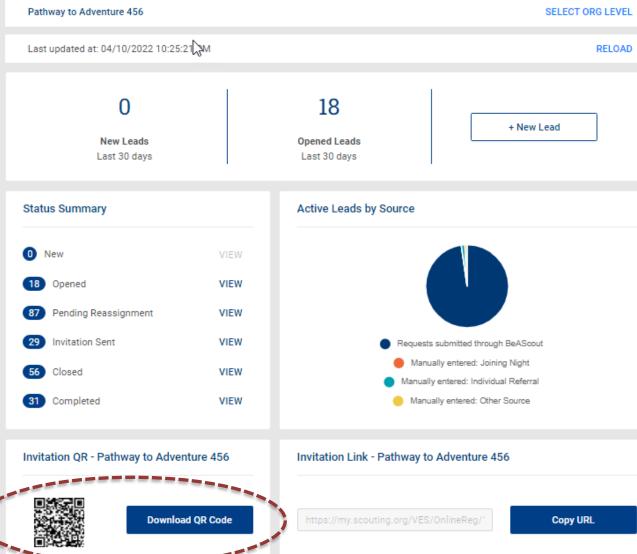


Membership Manager

Application

Invitation

Reports





Leads

VIEW COLOR MATRIX



Search















Send Application Draft Email







Examples of missed opportunities(Parent Comments)

- My daughter is very interested in joining the scouts and I would love to know more.
- I am interested in a cub scout group for my boys.
- My daughter will be 7 in July. We are looking to join as cub scouts.
- Hi: We're looking to get our kindergartener involved in cub scouts, as he's be interested ever since we bought our first scout popcorn and told him about what the 'boys in uniforms' do.
- I'm an Eagle Scout and want to get my son involved in scouting. Looking for more info on the pack. Size (number of kids and dens)? Ages of the kids? Meeting time? Thanks!





Pathway to Adventure 456

Membership Manage

Application

Invitation

Reports

Lead Information

Current Status: Opened

Address:

Phone:

Heard About: Online Search

Date Submitted: 04-18-2022

Youth Information:

Age: 6 Grade: Kindergarten / Grade Prior to the First Grade

Pathway to Adventure 456 > Iron Horse 6 > Pack 3729

Contacted Organization: Pack 3729 F

Currently Assigned to Organization: Pack 3729

Comment from Lead: no comment

Respond to Lead

Email Assigned Organization

Lead Notes

Email sent to organization key 3 on 04-20-2022

Wed, Apr 20, 2022 6:57 PM



Type your note...

POST

Reassign

Close Lead

Complete

Send Application



Pathway to Adventure 456

Membership Manager

Application

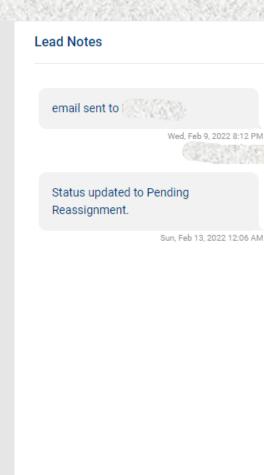
Invitation

Reports

Lead Information Current Status: Pending Reassignment Address: Phone: Email: Heard About: Scouting.org Date Submitted: 02-07-2022 Youth Information:

Pathway to Adventure 456 > Portage Creek 10 > Troop 4020

Currently Assigned to Organization: Portage Creek 10



Respond to Lead

Email Assigned Organization

Type your note...

POST

Reassign

Age: 12 Grade: Sixth Grade

Comment from Lead: We are

considering your troop for our son and would like more information such as meeting times, cost and number of

members in the troop. Thank you.

Contacted Organization: Troop 4020 B

Close Lead

Complete

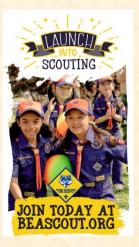
Send Application



JOIN TODAY AT BEASCOUT.ORG



Peer-to-Peer (Youth Recruitment)



YOU ARE INVITED
EVENT
TIME
DATE
PLACE
201
BY

Part 1 of a Coordinated Recruitment effort

Fall Recruitment: Peer-to-Peer Recruitment Coupon

Existing Scout Name:
Unit (Type / Number):
District:
Coupon Submission Date:
New Scout Name:
Unit (Type / Number):
New Application Submitted (Please designate - Paper vs. Online):
Registrar Confirmation Application Approved Date:
Unit received youth incentive upon coupon submission Yes / No / N/A (Circle answer)
Signature of adult receiving youth incentive:

QR Code





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Invitation Engine Concept (Adult Recruitment)

SHARE THE ADVENTURE!

Scouting is adventu	ure, family, fun, character, leaders	ship, and so mu	ch more!		
Michigan Crossroad	ds Council has a new way for yo	u to share the a	dventure with families	in your community	y. You can fill out the form below to refer parents to scouting events!
Name *					
First				Last	·
Email *					
☐ I'd like to receive	e Scouting updates via Email!				
Referrals					
Name	Contact Method	Email	Mobile		
	There are no recipi	ents.			
Add Recipient	4	-			Next screen shot shows secondary form once you click this button
☐ Event (Optio	onal)				
☐ By checking this	s box, I confirm that the recipien	ts of this form h	ave consented to bein	ng contacted by BS	A for promotional messages.*
I'm not a ro	pbot reCAPTCHA Privacy * Terms				
SUBMIT					Part 2 of a Coordinated Recruitment effort

6 s

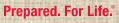


Invitation Engine Concept (Adult Recruitment)

Add Recipient	
"*" indicates required fields Name * First Contact Method * Please Select	Last This drop down box has 2 options: 1. email 2. Text
	Once option selected, another box will appear: email* {enter the email address} Text:* {enter mobile number} Cancel





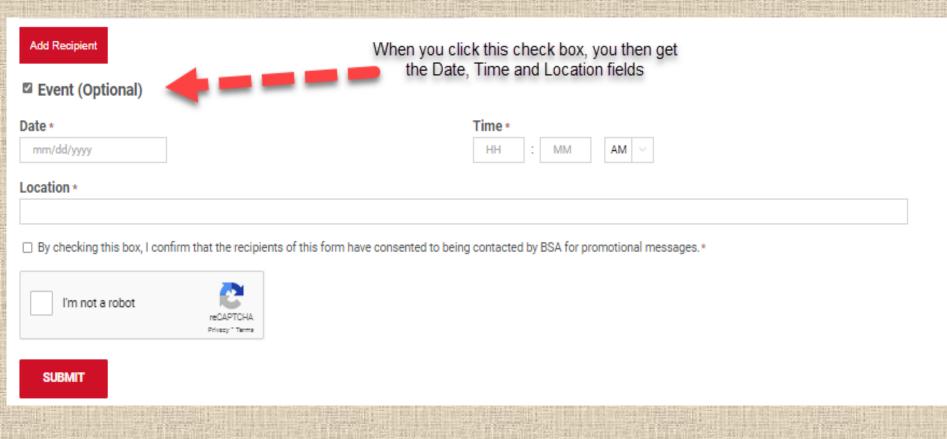






BOY SCOUTS OF AMERICA®

Invitation Engine Concept (Adult Recruitment)



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Customized Videos



Custom Video Request

Thank you for requesting a custom video! Please note the following:

-You video can include: Event or Activity Name, Event Date and Time,

and Contact Information (Optional)

- Please allow one week for delivery of your custom video request.
- Once your video has been produced, you will receive a link to download

or share your video from allison.dietz@scouting.org.
If you have questions, please contact
allison.dietz@scouting.org.

Where can you use this video, which will include our unit's QR Code:

Geo-Fencing Youth Talks



Video Selection *
Click here to view the different options: https://drive.google.com/dr
ve/folders/14uR8dMr9wFcZrpLJeHqw0pvHlt4RSz6e?usp=sharing
Select •
Event Type *
Select ▼
Recruitment Event / Activity Location *
If your event is virtual, please include the event URL here. If your event is in-person please include the location name, city, state, and zip.
Recruitment Event / Activity Date *
Recruitment Event / Activity Date -
Recruitment Event / Activity Start Time *
Unit Type *
Select ▼
Unit Number *
Should we include contact information for your unit? *
If yes, please include a name and phone number or email. If no, please just type "No" in this box.
If no, please just type No III tills dox.
Person Submitting the Request *
Person filling out this form's email address *
This is where we will send the finished video!
THIS IS WHERE WE WIN SERIE THE INTERIOR FISCO.
Send me a copy of my responses
Submit



Geo-Fencing & Unit Facebook Page

BOY SCOUTS OF AME



Geofence Request

The information that you provide in this form will be used to help us market your unit's recruitment event via Facebook.

It is important that you fill out this form completely and accurately. Should you need to make changes or have questions, please reach out to Alexandria.Beaton@scouting.org

hat is your Unit Number? *
g., Pack 3355 or Troop 93
hat is your name and email address? *
r internal use only. We will email you the link when your fence is created and if we ve questions.
bes your unit welcome girls or boys? *
r Family Packs, please select "girls."
Select or enter value
hat is the name of your Chartering Organization? *
ill your recruitment event be in-person or virtual/online? *
Select or enter value
there a password or other login instructions for the Virtual Event? Enter those here ease answer only if you are having a VIRTUAL event.
here would you like us Geofence for your online event? ease answer only if you are having a VIRTUAL event.
rter the location's address (Street, City, State, Zip Code)
hat is the location of your IN-PERSON event? *
hat is the street address of your IN-PERSON event? *
hat is the city and zip code of your IN-PERSON event? *
hat is the date of your event? *

2 miles	
Who is the m	nain contact for this event? (One person, please) *
Include the o	ontact person's name, email address or phone number.
Do we have p	permission from the main contact to use their info in our advertising? *
Select or er	nter value
Does your ur	nit have a Facebook Page? If so, please include the page URL here:
We will use t	his info to add your unit as a co-host on our council geofencing efforts.
	s only available for council geofencing and is not available for National
If you wo	uld like to geofence additional locations, please fill o
the follow	
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	· ·
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Powered by Smartsheet



Recruitment event verbiage

In-Person Join Night

Cub Scout Pack [insert number] in [insert city/neighborhood] is welcoming boys [and girls] (ages 5-10) to join our Pack!

In Cub Scouts, kids make friends, earn badges for doing fun activities, and go hiking, fishing, camping, and swimming, all while becoming the best versions of themselves. Everyone is invited to join us – including your family!

If you'd like to learn more about Cub Scouts, please join us for our [insert theme, if you have one] Join Night. At this event, families can get their questions answered and register their sons and/or daughters for Cub Scouts, all while your future Scout enjoys [insert activity]. Please note that our Pack will be following COVID-19 safety protocols, and masks are required.

Have questions? Please contact [insert name] at [contact information] for more details.

Parents can also visit BeAScout.org to learn more about Scouting and its programs, benefits, and experience.

Virtual Join Night

Cub Scout Pack [insert number] in [insert city/neighborhood] is welcoming boys [and girls] (ages 5-10) to join our Pack!

In Cub Scouts, kids make friends, earn badges for doing fun activities, and go hiking, fishing, camping, and swimming, all while becoming the best versions of themselves. Everyone is invited to join us – including your family!

If you'd like to learn more about Cub Scouts, please join us for our **Virtual** Join Night. During this **online event**, parents can get their questions answered and learn how to register their sons and/or daughters for Cub Scouts.

Have questions? Please contact [insert name and contact information] for more details.

Parents can also visit BeAScout.org to learn more about Scouting and its programs, benefits, and experience.





Top 10 Neighborhood Platforms for Connecting and Collaborating

- Social Media and Email
- 2. Nextdoor or Front Porch Forum
- 3. MyCoop
- 4. Olio
- 5. loby
- 6. Neighborland
- 7. Freecycle or Buy Nothing Project
- 8. Patch
- 9. EveryBlock (similar to Patch)
- 10. IRL (In Real Life) Communication







Promoting your event on Patch.com



Patch.com

Creating an account

- 1. Go to https://patch.com/register or click "Sign up" in the top right corner of Patch.com
- 2. Enter your town or zip code and select your nearest Patch site from the drop-down menu that appears, then enter your email address and click "Find your community."
- 3. Enter your first and last name, then create a password and click "Create profile."
- 4. Congrats! You are now able to post neighbor events and articles.

Posting an Event: Add your Join Night to the Patch.com community calendar

- Click the green "Post" button on the home page of your local community, then click the "event" tab.
- Enter the date and time for when your event is happening. Your event will be on the calendar until the time of your event.
- Let people know where your event will be held- make sure to include a web link if you are hosting a virtual event.
- **4.** Describe your event! We've already crafted an event description that you can customize. <u>Click here to download the text.</u>
- **5.** Choose an image for your event. We've already created this, too! <u>Click here to download the image.</u>
- 6. Click "Next," then click "Post."

Write an article: Writing an article is entirely optional, and you should only commit if you have the time. Consider writing about a recent activity your pack participated in or create an opinion piece about how great Scouting is! If you need help crafting your message, please contact Allison.

- Go to my.patch.com/start
- Click "Write an Article"
- 3. Select where you would like your article to appear within your home Patch
- 4. Write a headline for your article 65 characters or less. Keep it concise!
- 5. Write a subheadline. What's a quick summary of what your article is about?
- 6. Choose an image for your article if you'd like. The ideal image size is 1200x900 pixels.
- 7. Write your article! Patch.com has several tools to help with formatting your article.
- 8. You can either save your post as a draft (this allows you to come back to it later if you want to add more) or post it right away. Currently, there is no way to preview your article before you post, but luckily, you can always go back and edit your article as much as you'd like.





Nextdoor

Nextdoor is where you connect to the neighborhoods that matter to you so you can belong.

By bringing neighbors and organizations together, we can cultivate a kinder world where everyone has a neighborhood they can rely on.

The neighborhood network

Neighbors around the world turn to Nextdoor daily to receive trusted information, give and get help, get things done, and build real-world connections with those nearby — neighbors, businesses, and public services.

We believe connecting with others is a universal human need. That truth, and the reality that neighborhoods are among the most important communities in our lives, have been guiding principles for Nextdoor since the beginning.











Slack (more business related)

Slack

Software



Slack is a proprietary business communication platform developed by American software company Slack Technologies and now owned by Salesforce. Slack offers many IRC-style features, including persistent chat rooms organized by topic, private groups, and direct messaging.











Wikipedia

Instagram

Facebook

Official site

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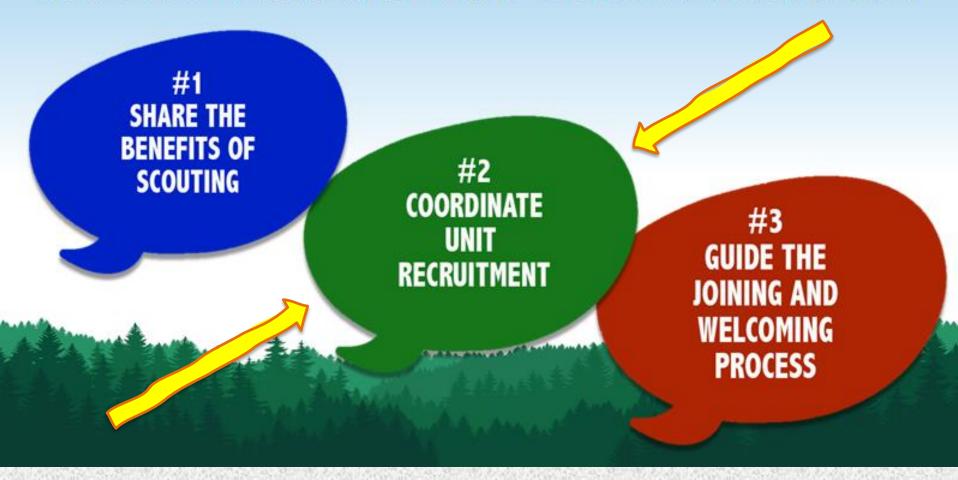
- Peachjar works with thousands of schools across the nation to provide a highly effective digital management system for school flyers
- This innovative system enables schools to distribute school and approved community eflyers directly to parents
- Go to Peachjar School Finder and enter Chicago, IL (for all grades) and hit search – here are the results of the only 2 school districts that use Peachjar
 - Woodridge SD 68
 - Glenview SD 34





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What do New Member Coordinators do?







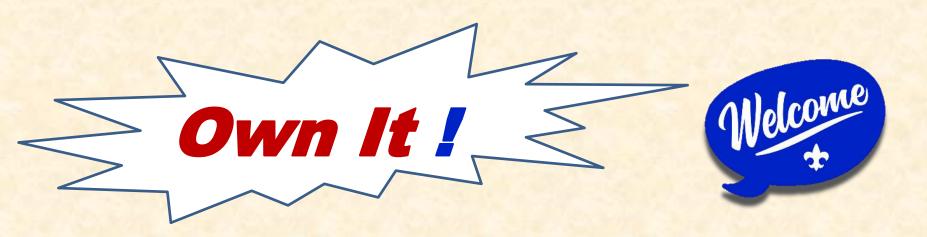
Make sure EVERYONE is INFORMED





TAILOR the ideas to WORK for you





Create a sense of OWNERSHIP to build SUCCESS

Include Reflection / Assessment: What worked & where are your areas of opportunity & required support

Should strongly consider to include Tracking / Monitoring....







NEW MEMBER COORDINATORS



ARE TECH SAVVY





Questions? Comments!







